Privacy Policy

Introduction

With the development of new communication tools, it is necessary to pay particular attention to privacy protection. That's why we are committed to respecting the confidentiality of the personal information we collect.

Collection of personal information

• Name
• First name
• Email address
• Telephone number/fax

The personal information we collect is obtained through forms and through the interactivity established between you and our website. We also use, as indicated in the following section, cookies and/or logs to gather information about you.

Forms and interactivity:

Your personal information is collected through forms, namely:

• Website registration form We use the information collected in this way for the following purposes:

• Information/promotional offers
• Statistics
• Contact

Your information is also collected through the interactivity that can be established between you and our website, as follows:

• Correspondence

We use the information collected in this way for the following purposes:

• Statistics
• Contact

Right of opposition and withdrawal

We are committed to offering you a right of opposition and withdrawal regarding your personal information. The right of opposition means that users have the option to refuse that their

personal information be used for certain purposes mentioned at the time of collection. The right of withdrawal means that users have the option to request that their personal information no longer appear, for example, on a mailing list.

To exercise these rights, you can contact us: Zip code: J3Z 1G5 Email: info@profecta.com Phone: (450) 676-0000

Website section: https://www.profecta.com/confidentiality

Right of access

We are committed to recognizing a right of access and correction for individuals who wish to consult, modify, or delete information about themselves.

This right will be exercised: Zip code: J3Z 1G5 Email: info@profecta.com Phone: (450) 676-0000

Website section: https://profecta.com/confidentiality/

Security

The personal information we collect is kept in a secure environment. People working for us are required to respect the confidentiality of your information.

To ensure the security of your personal information, we use the following measures:

- SSL protocol
- Access management - authorized person
- Network monitoring software
- Computer backup
- User ID/password
- Firewall

We are committed to maintaining a high level of confidentiality by incorporating the latest technological innovations to ensure the confidentiality of your transactions. However, since no mechanism offers maximum security, there is always a risk when using the Internet to transmit personal information.

Legislation

We are committed to complying with the legislative provisions stated in: Legislation: Quebec, Canada